

Nephroceuticals®

March 16, 2020

Dear Customer,

As we are all aware, the COVID-19 pandemic is requiring more from each of us than perhaps first recognized. Our country is facing a tremendous test. As a company we began to place policies and procedures into place back in January in order to maximize our ability to serve your nutritional needs while also ensuring that our products remain safe. We wanted to summarize some important points:

- Products: We have proactively been in contact with all of our manufacturers and have discussed their ability to maintain production readiness and most importantly, safety. We have enough supply of ProRenal, Cardiamin and ProUcro supplements to supply all of our patients.
- Nephroceuticals Facilities: We have hired an external cleaning company and have instituted new processes involving extensive nightly wipe downs of offices, warehouse, restrooms etc. with recommended cleaning solutions.
- Employees: Nephroceuticals is closely monitoring staff health. Anyone running a fever or exhibiting signs of being sick are working from home or are required to take PTO to remain at home and to avoid contact with fellow employees. We are following current OSHA guidelines on best practices of maintaining the work environment. This is being shared and discussed with our staff during weekly operations meetings. All employees will continue to wash hands often and will perform a secondary wipe down of key areas in the office several times a week, which is in addition to efforts by the external cleaning company described above.

Clearly this is an evolving situation and we will continue to monitor the guidance given by relevant bodies such as the Centers for Disease Control (CDC).

Remember, with any health-related issue, continuing to take care of your nutritional health is very important. Take all of your medications/supplements and always follow the advice of your physician. We are committed to your health always. Please stay healthy and we remain optimistic that together, we can get through this.

John Wigneswaran MD
Co-Chair, Board Member
Clinical Advisory Board